



**GUJARAT CSR AUTHORITY**  
An Initiative by Government of Gujarat

Date: 03/07/2019

Corrigendum

Tender Notice No.: GCSRA/TENDERS/12/2019-20

GCSRA has issued a tender document for Engaging the Technical Service Provider for Agencies for Development of the GCSRA's Web Portal and Mobile Application. With this context, GCSRA has received following queries and reply of GCSRA has shown below:

Sr. NO.	Clause in RFP	Pg. No.	Queries	Answers
1	SOW point no: 5	16	Do we need to deploy the entire team on site for complete 5 years with the support team?	<ul style="list-style-type: none"><li>Onsite 1 person after the development period - Application Implementation Specialist</li></ul>
2	Annx. - 2	46	Is this the documentation to be submitted towards Page no 28, point no:7	<ul style="list-style-type: none"><li>Yes</li></ul>
3	Annexure - 3	47	When the document is to be submitted?? Is the Performance guarantee is to be submitted at the time of bidding?? Or is to be submitted upon selection?	<ul style="list-style-type: none"><li>After the issuance of the work order</li></ul>
4	Annexure 6, point no: 9	52	What document is to be submitted against the point?	<ul style="list-style-type: none"><li>Latest technology/Secure technology used by you in the development of the Web portal &amp; Mobile Application.</li><li>VAPT / Security Audit to be done before</li></ul>

				<p>the Go live and at every Six Months by Cert-In Empanelled Agency.</p> <ul style="list-style-type: none"> <li>• Required Changes to for fulfil the certificate valid will be responsibility of the SI.</li> <li>• Cost of Testing and Certification to be borne by SI.</li> </ul>
5		51	Is there any requirement for The Average annual Turnover	<ul style="list-style-type: none"> <li>• Average Annual Turnover Rs. 20 lakh (last 3 years)</li> </ul>
6			How Many biometric devices will be needed for the attendance system	<ul style="list-style-type: none"> <li>• One</li> </ul>
7			Where the system will be deployed	<ul style="list-style-type: none"> <li>• At the Gujarat State Data Centre.</li> </ul>
8			Online Web Server is part of the scope of this project	<ul style="list-style-type: none"> <li>• For deployment of solution, GCSRA will provide all hosting infrastructures;</li> </ul>
9			The initial scope of the project is for 3 years only. Correct	<ul style="list-style-type: none"> <li>• Total support needs to be provided by vendor for 3 years which includes development and deployment;</li> </ul>
10	EMD	4	We are NSIC and MSME certified, can we get exemption on Cost of Tender and EMD payments please.	<ul style="list-style-type: none"> <li>• No</li> </ul>
11		16	OTP based facilities to handle various modules for GCSRA Office systems /companies also need to be provided. Please explain this point. Cc	<ul style="list-style-type: none"> <li>• OTP is required in Authorization Approval, Registration, Uploading, Viewing by the third party;</li> </ul>
12		15 17	Google Translators facilities should be available for the convenience of Users/ Clients Gujarati, Hindi and English. The Web portal shall be Multilingual (English, Gujarati & Hindi).	<ul style="list-style-type: none"> <li>• By using any translation service, solution should support English, Gujarati, and Hindi- Language.</li> </ul>
13		16	Do you have a cloud already? Who will purchase the cloud hosting?	<ul style="list-style-type: none"> <li>• Solutions needs to be hosted on GoG (Government of Gujarat) hosting environment;</li> </ul>
14		16	Please explain this part. Cloud based storage and disaster recovery facilities	<ul style="list-style-type: none"> <li>• Follow Other GoG 's Websites rules &amp; regulations</li> </ul>

			needs to be established by the vendor.	
15			Automatic reminders for trainings/ seminars should be sent and online payment gateway should be made available for making the arrangement of payment online	<ul style="list-style-type: none"> <li>• Yes</li> </ul>
16		16	Which Bio-metric system is to be integrated and how do you intend to use that on the mobile app?	<ul style="list-style-type: none"> <li>• No Need to integrated in the Mobile App (Only Attendance Bio Metric System)</li> </ul>
17		18	Please clarify if content writer is needed.	<ul style="list-style-type: none"> <li>• Yes. Provide CVs in advance</li> </ul>
18		20	Facility for GIS mapping of Projects with open source Platforms. Some places have GIS mentioned, others do have GPS, so do you need GIS or GPS? Please clarify.	<ul style="list-style-type: none"> <li>• Yes, GIS &amp; GPS</li> </ul>
19		25	Please clarify this in financial bid with the note that these expenses will be paid to vendor in actual. Also explain if EQDC testing is required as well. Security Audit Expenses & Process?	<ul style="list-style-type: none"> <li>• All testing and audit will be carried out by the selected agency and the same will be reimburse by the GCSRA</li> </ul>
20		26	Please exclude Gujarati user manual here, since the portal will be developed in English only. - Google Translator	<ul style="list-style-type: none"> <li>• User manual will be in English only;</li> </ul>
21		26	There is no report that W3C provides, its their web portal that states about the errors. Please clarify what is needed in this point. Test report w.r.t the functionality, Compliance to W3C Standard & WCAG 2.0 level AA.	<ul style="list-style-type: none"> <li>• The portal should be compliance toW3C Standard &amp; WCAG 2.0 level AA.</li> </ul>
22	Applica tion	26	Only smart phones or tablets needed as well?	<ul style="list-style-type: none"> <li>• Web portal should be mobile device friendly / responsive.</li> </ul>
23		37	Please clarify the world bank evaluation criteria here to help us. QCBS Method	<ul style="list-style-type: none"> <li>• 60% Technical &amp; 40% Financial</li> </ul>
24	Ar.-27: Paymen t Terms	39	Please clarify the payment terms if you hire our developer onsite and offsite. Also, specify the payment terms for the additional work being carried out at an agreed price outside the scope of work.	<ul style="list-style-type: none"> <li>• Post deployment, bidder should provide "Application Implementation Specialist " who support facilitates the smooth roll out of solution in GCSRA for total 3 years of Duration.</li> </ul>
25	FINANC IAL BID	45	Shall we have bifurcation on development of web portal, mobile app and maintenance as 3 items instead of module wise?	<ul style="list-style-type: none"> <li>• Not decided yet.</li> </ul>

26	Annexure 8	54	Please clarify on the Grades etc. It should be different technologies based on the years of experience, please revise the table for uniformity of quotes.	<ul style="list-style-type: none"> <li>• The maintenance engineer – Grade C;</li> <li>• Team leader : Grade B;</li> <li>• CEO/Managerial Authority : Grade A</li> </ul>
27	Data entry	-	You mentioned during the meeting that there are about 35 projects some of them started, some of them not started yet. And those are for 3 years to be inserted in the new system, kindly confirm.	<ul style="list-style-type: none"> <li>• Initial configuration/setting/masters are provisioned by the GCSRA admin with the help of Vendor's "AIS". Then all project content will be entered by the relevant PO with the help of "AIS".</li> </ul>
28	Server	-	Server and other dependencies to be provided by GCSRA, kindly confirm. Also, the payment gateway and SMS gateway also to be provided by GCSRA please advice.	<ul style="list-style-type: none"> <li>• Yes, the process shall be carried out by the agency and reimburse the cost to GCSRA at actual.</li> </ul>
29		15	Fund Releases (Payment gateway)	<ul style="list-style-type: none"> <li>• Fund release approval should be automatically and fund will be released through Cheque system. (offline)</li> </ul>
30		16	For Mobile OTP (GCSRA will provide SMS gateway for same?)	<ul style="list-style-type: none"> <li>• Yes</li> </ul>
31		18/# 36	Presentation Tool ( Required _Only Template)	<ul style="list-style-type: none"> <li>• Template library should be in portal for easily access of templates;</li> </ul>
32	Project Module	20	Please explain open source platforms meaning? Department have data of lat log for GIS Mapping? How it's work?	<ul style="list-style-type: none"> <li>• Facility should be there to add Lat Long data will be collected by the field officer through Mobile Application or we can add data directly from the systems.</li> </ul>
33	Other	24	GCSRA require website designer CV and sample of its best work in advance .When it will required? During presentation or after winning bid?	<ul style="list-style-type: none"> <li>• Before the Presentation/During the Presentation</li> </ul>
34			How much Server space provided by you at Government Data centre	<ul style="list-style-type: none"> <li>• Require space will be provided ( As per the GOG's Data Centre rules);</li> </ul>
35			Who will bear the cost of SMS gateway?	<ul style="list-style-type: none"> <li>• All various expenses occurred during the development or for the operation of portal, bidder should request collective reimbursement of all these expenses.</li> <li>• The expenses will only be reimbursed</li> </ul>

				<p>as per the rules of tender document.</p> <ul style="list-style-type: none"> <li>• Prior approval is must before going for such expenses.</li> </ul>
36			Who will bear the cost of Bio metric hardware?	<ul style="list-style-type: none"> <li>• GCSRA will reimburse to the Agency at actual.</li> </ul>
37			<p>The Web portal should be not in violation of any Government of India Guideline for design &amp; development of Web portal.</p> <p>Do we consider GIGW compliance only or along with STQC Certificate for costing?</p>	<ul style="list-style-type: none"> <li>• GIGW compliance only.</li> </ul>
38			<p>Provision to integration of the Web portal with content Delivery Network (CDN) to improve the speed of the Web portal</p> <p>Do we consider cost for Hosting and CDN also or it would be provided by GCSRA?</p>	<ul style="list-style-type: none"> <li>• Not required</li> </ul>
39	Pg.No.5 1	ANNE XUR E-5	Minimum years of Web-portal development & Mobile Application experience.	<ul style="list-style-type: none"> <li>• 3 years</li> </ul>
40			Development in php framework with mysql database is fine?	<ul style="list-style-type: none"> <li>• Ok and Bidder is free to suggest technology</li> </ul>
41			Development of Website + Web portal +Mobile Application?	<ul style="list-style-type: none"> <li>• Yes</li> </ul>
42			Tentative Date & Time for Pre Bid Meeting	<p>Date: 12/07/2019</p> <p>Time : 3: 30 PM</p>